

**Presentation -- Voluntary Support North Surrey**

Portfolio	Transformation
Ward(s) Affected:	All

**Purpose**

**To receive a presentation from Solette Sheppardson, Voluntary Support North Surrey.**

**Background**

1. Voluntary Support North Surrey (VSNS) provides a support service for voluntary organisations in Surrey Heath (which totals 400+) Runnymede, and from April 2017 the district of Spelthorne was added. This is provided by the equivalent to 7 FTE who are located in all areas covered.
2. VSNS are located in the Ian Goodchild Centre, along with Surrey Heath Age Concern and Camberley Care amongst other groups. The partners have entered into a 5 year lease from October 2014 which provides a reducing scale rental subsidy over this period starting with 100% subsidy in year 1. From October 2017 this reduced to 70% (a cost to the organisation of £1227.50), with a benefit in kind for this year valued at £7,175 plus £2,350 attributed to parking costs. Discussions are underway to explore extending the existing lease arrangements.
3. The costs estimated for the financial year 2018/19 are £361,145 a considerable increase of due to the service expansion from the previous year, and the funds will be agreed with Spelthorne to cover the additional cost. The VSNS board now operates a balanced budget which provides security for the organisation and its staff.
4. VSNS receive a grant of £30,000 and enters in to an agreed service level agreement to performance; this is attached as a background paper.

**VSNS Services and Community Support**

5. The services provided are varied and include, all governance related issues, training, and specialist funding advice, together with partnership working in many capacities some of which provide additional funding streams such as the Integrated Care Service lead by the Surrey Heath Clinical Commissioning Group, and volunteering opportunities which places an average of 140 people per year.
6. The organisation works hard to provide a good communication platform of the services and support available to its 800+ emails clients, who receive a weekly update of the latest information available.
7. VSNS also administers a vetting and barring service for local voluntary organisations, and this provides on average 75 checks locally in Surrey Heath per year.
8. The corporate volunteering and engagement programme continues to grow building good relationships with local business, such as Costa, Costco, ADP, Enterprise, and Collectively Camberley.
9. Providing funding advice and training both in terms of eligible sources of funds and support with funding applications. A bi-weekly fundraising brief will be targeted at local charities.
10. To provide essential development work in the area of deprivations in the Borough including St Michaels and The Old Dean.
11. Works collaboratively to seeking funding that delivers services fulfilling local need, such as the social prescribing project with Citizens Advice Surrey Heath.

12. To manage and chair the forums for mental health and generally doing joined up working with the local CCG to ensure the best outcomes locally, such as the recently introduced Amigo Project.
  13. To assist the SHCCG in delivering social prescribing via their integrated care model.
  14. To be the collective voice of the third sector locally and nationally when required.
  15. To organise, host and deliver events around thanking and supporting good practice such as the Volunteer Awards.
- 
16. The Committee is asked to consider the presentation in relation to Surrey Heath any future steps which Members would wish to recommend to the Executive and/or Council.

Background Papers:

Author:

Service Level Agreement 2018/19.

Jayne Boitout 01276 707464

e-mail: [jayne.boitout@surreyheath.gov.uk](mailto:jayne.boitout@surreyheath.gov.uk)

Service Head:

Louise Livingston Executive Head of Transformation